

## **Terms and Operating Conditions of the Eye Clinic and Aesthetic Procedures**

### **1. Conditions for Eyelid Plastic Surgery**

Reservation of Procedure: When reserving a procedure date, the client is required to pay a non-refundable deposit of 50% of the final price of the procedure.

Balance: The remaining amount (50%) is payable in cash on the day of the procedure before it begins.

Cancellation or Rescheduling: The deposit is non-refundable. In case of cancellation or rescheduling less than 5 business days before the procedure, a cancellation fee of up to the full deposit amount may be charged.

### **2. Payment for Examinations and Treatments**

Payment for the following services is due in cash on the day of performance:

- OCT examination (optical coherence tomography)
- Perimetry test for driver's license
- Application of Bocouture (botulinum toxin)
- Application of dermal fillers

### **3. Attendance at Examinations and Appointments**

Failure to attend without excuse:

- After two unexcused absences from scheduled appointments, the client will be charged a fee of 300 CZK.
- After a third unexcused absence, the client will be excluded from the clinic's care. Further appointments will no longer be possible.
- Excusing Appointments: Cancellation of an appointment is possible at least 24 hours in advance, either by phone or e-mail.

#### **4. Other Provisions**

The clinic reserves the right to change the date of examinations or procedures for organizational or medical reasons. In such cases, an alternative date will be offered to the client.

Prices for all services are available upon request or are listed in the clinic's current price list.

By booking an appointment, the client confirms that they have read and agree to these terms and conditions.